

General Terms and Conditions for Premium Plan

1. Condition to coverage:

This agreement is a special service available to Customers who purchase all their all their fuel oil requirements from us for residential, oil heating equipment with a maximum firing rate of 2.0 gallons per hour. Acceptance of this agreement is subject to an inspection by our service department. This inspection may take place at any time up to and including the time of the first service call. Listed parts are not covered if obsolete or inaccessible. The parties that this agreement constitutes the entire agreement. Any statements, which are not contained in this agreement, are not the part of this agreement. Customer must be automatic delivery for *premium plans*.

2. Customer's Responsibilities

The following items are the Customer's responsibility: venting air from the system, flushing the low water cut off, maintaining an adequate water level in the boiler, providing adequate mechanical room ventilation for proper combustion, properly removing asbestos-containing materials, monitoring vacant or unattended premises particularly during cold weather, maintaining clean air filters, draining the expansion tank, replacing fuses, resetting circuit breakers, turning on the emergency switch, setting thermostat temperatures and replacing batteries in the system devices.

3. Limits of Liability; Disclaimer:

TO THE FULLEST EXTENT PERMITTED BY LAW, Company is not responsible for indirect or consequential damages, nor is the Company responsible for the loss or damage due to or from, but not limited to, changes in oil consumption or damages caused by acts of God, strikes, material or labor shortages, fire flood, accidents, abuse or misuse of the equipment, spontaneous part failure, or other conditions not within Company's control. TO THE FULLEST EXTENT PERMITTED BY LAW, the Company makes no warranties, expressed or implied including but not limited to any warranty of merchantability or fitness for a particular purpose. Liability will be limited to the repair or replacement of defective parts or service provided under this agreement.

4. Termination of Agreement:

The Customer may terminate this agreement at any time by providing the Company with 15 days notice. The Company reserves the right to terminate this agreement without reimbursement to the Customer if the Customer;

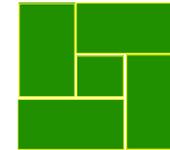
- a) **fails to purchase all of their fuel oil requirements from the Company;**
- b) fails to make payments due the Company for fuel or service in accordance with agreed upon terms;
- c) fails to remedy conditions identified by the Company as a hazard to life or property;
- d) permits any person other than Company's authorized representative to service Customer's equipment;
- e) temporarily or permanently suspends oil deliveries.

5. Renewal/ Assignment

Renewal of this agreement is subject to annual review by the Company. The Company may automatically renew this agreement each year, provided the Company has not received notification from the Customer to the contrary. Customer may assign this agreement to the new owners of the Customers property provided they receive written approval from the Company.

6. Governing Law:

This agreement is governed by the laws of the state where the serviced property is located.



The Stielau Oil Company
160 Hunting Hill Ave.
Middletown, Ct.
Phone: 860-347-1497

Service Contract



Premium Plan



Issued To:

Ct. Lic# S1-0030330

2008



Service Plan A

Price: (please contact our office)

One Annual Tune-up

Customer should call for tune-up appointment between April 1 and September 1.

Plan provides labor, which is limited to the repair or replacement of the following defective parts at no charge.

Air filter	Draft Regulator
Aquastat well	Electrodes
Aquastat	Electrode Holder
Automatic feeder (Non-steam)	Fan Limit
Air Tube	Fill Cap
*Blower bearing	Firematic Valve
*Blower Belt	Fuel Pump
*Blower Motor	Fuel Pump
(Up to 1/3 HP)	Coupling
*Blower Pulley	Ignition Cable
Burner Motor	Nozzle
Burner fan	Nozzle Adapter
Burner Head	Nozzle Line
Burner Switch	Oil Cartridge
Cad Cell Control	Oil Safety Valve
Cad Cell Holder	Power Head
Cad Cell Leads	(1 per year)
Circulator Bracket	Pressure Control
(1 per year)	Relief Valve
Circulator Coupling	Stack Relay
Circulator Housing	Thermostat
Circulator Impeller	(Non-clock)
Circulator Relay	Transformer

If Burner Fails to Operate

1. Check to make sure switch is on.
2. If reset button is pressed, only press it once and call for service.

The following items apply to all service plans.

- *Items not listed are not covered by these contracts and are chargeable including labor.
- *Warm air furnaces with air conditioning will be chargeable during air conditioning operation.
- *Parts damaged by vandalism are not covered by any contract.
- *Tune-ups may be done prior to contract year.

All services on humidifiers, Electronic Air Cleaners and Air Conditioning will be invoiced at our current rates.

All prices and specifications are subject to change without notice.

The following are not covered for all plans.

Purging of system	Switch off
Draining of expansion tank	Blown fuse
Tripped circuit breaker radiators	Venting
Adding water to system	

Terms

During the term of the premium plan all fuel oil requirements will be made under automatic delivery and paid for under the credit terms established with our company.

Customer must allow access during normal working hours 8:00 A.M. and 5:00 P.M. to do annual maintenance.

Repair or replacement of parts and or equipment is at our discretion.

Extra Coverage

Oil tank protection to cover 275 gal above ground tanks; can be added for \$29.95 plus tax.

Service Plan B

Price: (please contact our office)

One Annual Tune-up

Customer should call for tune-up appointment between April 1 and September 1.

Plan provides labor, which is limited to the repair or replacement of the following defective parts at no charge.

Air filter (1 set)	Firematic valve
*Blower motor	Fuel Pump
(Up to 1/3 hp)	Coupling
Burner Head	Nozzle
Burner Motor	Nozzle Adapter
Cad Cell Control	Oil filter
Circulator Motor	Pump strainer
(1 per year)	Thermostat
Electrode Holder	(Non-clock)
Emergency	Fill Cap
Switch	Fan Limit
	Control

Oil Fired Water Heater Plan

Must be added on to Plan A or B
Price: (please contact our office)
One Annual tune-up.

Repair or replacement of parts of the oil burner and controls of the water heater.

*Repair or replacement of tank is not included in this coverage.



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